World Village Festival Terms and Conditions of Participation 2027

General information

These terms and conditions of participation apply to World Village Festival, which will take place in Suvilahti, Helsinki, on 29–30 May 2027. The festival will be open to the public on Saturday 29 May from 11.30 to 21.00 and on Sunday from 11.30 to 19.00.
By submitting an application or signing of a agreement, the participating organisation accepts these terms and conditions of participation. The organisation is responsible for ensuring that its personnel and any other parties participating through it are also familiar with the terms and conditions and instructions applicable to their activities.

1. Exhibitors and other participants

1.1. An exhibitor means an organisation, educational institution, public authority, company or commercial or similar entity that registers as an exhibitor at the festival.
1.2. A participant means a partner or advertiser.
1.3. The general terms and conditions of participation apply to all exhibitors and participants.
1.4. The special terms and conditions concerning exhibiting and food sales apply to the respective activities.
1.5. Suomalaiset kehitysjärjestöt – Finnish Development NGOs Fingo ry ("Fingo") reserves the right to accept or reject individual exhibitors and other participants at World Village Festival ("the festival") without giving a reason. Fingo determines the allocation of exhibitor spaces. The exact location of each space will be communicated before the event. Fingo may change the allocation for production or safety reasons. Any material changes to the agreed size of the space or to the agreed services will be agreed jointly with the participant.
1.6. Submitting an application does not in itself guarantee a place at the festival. A contract is formed when Fingo accepts the application and sends the applicant written confirmation of participation. The participant then has the right to cancel free of charge as specified in clause 2.5. Participation is definitively confirmed once the exhibitor has paid the participation fee by the invoice due date or signed a written cooperation agreement with Fingo.
1.7. The exhibitor and any other participant undertake to comply with these terms and conditions of participation. In the event of a breach, Fingo will first issue a verbal warning, followed, if necessary, by a written warning. If the exhibitor or other participant, or its

representative, fails to remedy the matter even after a written warning, Fingo has the right, without liability to pay compensation, to suspend exhibition, sales or similar activities on the festival site and unilaterally remove the exhibitor or other participant. In such circumstances, the exhibitor or other participant is not entitled to a refund of the space rental fee, electricity charge or any other payments made in connection with the cooperation. Fingo also has the right to remove an exhibitor or participant immediately if its activities are unlawful or do not comply with collective agreements or human rights conventions, if it represents values that are inconsistent with human rights conventions and the festival's values, or if there is a risk that the values and activities of the exhibitor or other participant to be removed could cause harm to other exhibitors or participants or reputational damage to the organiser. The festival's values are diversity, inspiration, equality, responsibility and community.

1.8. As part of these terms and conditions of participation, the exhibitor and any other participant must declare that neither their ownership or decision-making arrangements nor their activities in any other respect are subject to sanctions imposed by the Finnish authorities, the EU or the UN at the time of making the offer or entering into the contract, or after the contract has been concluded.

As part of these terms and conditions of participation, the exhibitor and any other participant must declare that neither they nor persons exercising decision-making or supervisory powers within their organisation, nor their employees or local representatives, have engaged in corruption or comparable unlawful activities (including bribery of a foreign public official), and that they will not engage in such activities during the contract period.

As part of these terms and conditions of participation, the exhibitor and any other participant must declare that they have zero tolerance for sexual exploitation, violence and sexual harassment, and that their persons in charge have not committed violent or drug-related offences.

2. Payment and cancellation terms

2.1. The participation fee must be paid in full by the invoice due date. Otherwise, Fingo has the right to cancel the registration and/or participation unilaterally.

2.2. Fingo is not liable for errors in the electronic application form. The exhibitor or other participant is obliged to check that the prices are correct at the confirmation stage and to notify Fingo of any error without delay.

2.3. Cancellations must always be made in writing in accordance with the cancellation terms below. Failure to pay the invoice does not constitute cancellation.

2.4. Partners have the right to cancel their participation within seven (7) days of confirmation of their space or partnership, i.e. the signing of the contract. Cancellation must

be made in writing by email to info@maailmakylassa.fi and to the Production Manager. If cancellation is made after this period, Fingo will invoice the exhibitor or partner in accordance with the cancellation terms set out in clause 2.6. The cancellation terms for advertising space are specified in more detail in the media kits.

2.5. Exhibitors who have applied for a sales or exhibitor space using the online form and who do not enter into a written contract with Fingo will be sent confirmation of participation by 31 March 2027 to the email address provided when registering. An applicant for a sales, face-to-face fundraising or exhibitor space referred to in this clause 2.5 has the right to cancel their registration within seven (7) days of the date of the confirmation, unless otherwise agreed in writing. Cancellation must be made in writing by email to info@maailmakylassa.fi and to the Production Manager.

2.6. If an exhibitor, food vendor or other partner cancels their space after the cancellation periods specified in clauses 2.4 and 2.5, but at least forty (40) days before the start of the festival, Fingo has the right to charge half (50%) of the participation fee specified in the confirmed registration. If there are fewer than forty (40) days until the start of the festival, Fingo has the right to charge the participation fees in full in accordance with the confirmed registration.

2.7. Notwithstanding these terms and conditions, either party has the right to terminate the cooperation with immediate effect if the other party has materially breached these terms and conditions. Fingo also has the right, at its discretion, to terminate the cooperation immediately if details or activities relating to the exhibitor's or other participant's operations come to light which, in Fingo's reasoned assessment, cause significant reputational damage to Fingo. Activities causing reputational damage include, but are not limited to, activities that do not comply with Fingo's essential instructions concerning World Village Festival, the Employment Contracts Act, the Working Time Act or other legislation, the provisions of collective agreements or UN human rights conventions. Reputational damage also includes, for example, any links to tax avoidance or tax havens that may come to light in the exhibitor's or other participant's operations. If Fingo terminates the cooperation due to a breach of the terms and conditions of participation or reputational damage, the exhibitor or other participant is not entitled to any compensation as a result of the termination.

2.8. Fingo has the unilateral right to amend these terms and conditions, in which case Fingo will notify exhibitors or other participants immediately.

3. Force majeure and cancellation of the event

If the festival or any part of it is cancelled for exceptional reasons beyond Fingo's control (including, but not limited to, a pandemic, an order issued by the authorities, war, a natural phenomenon, industrial action, disruption of public transport or telecommunications,

interruption of energy supply or financial impossibility), space rental fees, advertising fees, electricity charges or other festival-related payments made to Fingo by an exhibitor or other participant will not be refunded.
If the festival is only partially cancelled because of a pandemic, such as COVID-19, Fingo reserves the right to review exhibitors' and partners' space reservations and select, at its own discretion, which exhibitors can be accommodated. Fingo will notify all exhibitors who have made a reservation of the selection.

4. Electricity

Exhibitors must order the electricity supply they require when reserving their space. Electrical installations on the festival site will be carried out by an electrical contractor authorised by Fingo. Fingo is not liable for loss of income caused by any power outages. Generating electricity at an exhibitor stand, for example using a generator, is not permitted. Electricity cannot be booked for all types of participation spaces. Further information is available in the exhibitor application information on the World Village Festival website.

5. Setting up and dismantling exhibitor stands

5.1. Set-up of exhibitor stands may begin during the set-up times announced separately by the festival.
5.2. Only tents that are suitable for and intended for use at public events may be used at the festival. Tents intended for consumer use (such as garden gazebos or other lightweight shelters) must not be brought onto the site. Exhibitors using their own tent are responsible for ensuring that it is suitable for public events. Exhibitors are obliged to verify the intended use and classifications of their tent in the manufacturer's instructions.
Anyone participating with their own tent is also responsible for ensuring that it is adequately and safely secured in all conditions. The weights used for the tent must be fit for purpose, of a type suitable for the tent and in accordance with the tent manufacturer's instructions. The weights must lock structurally into place or be attached to the tent, for example with a lashing strap and a shackle. Open loops, S-hooks or knots may come loose and therefore do not constitute an adequate means of safely securing structures.
Anyone participating with their own tent must provide a sufficient quantity of weights in accordance with the tent manufacturer's instructions to ensure that the tent is safely secured. The weight required depends, among other things, on the size and structure of the tent, the number of wall panels and the prevailing weather and wind conditions. As an indicative example, a 3 × 3 m pop-up tent often uses approximately 30 kg of weight on each leg. Larger tents generally require more weight. However, the final weight required must always be determined on the basis of the tent manufacturer's instructions and the

prevailing conditions. The use of ground pegs to secure tents is prohibited. Tent weights must be placed next to the tent's upright poles. Guy ropes extending around the tent are prohibited due to the risk of tripping.
Fingo supervises the safe construction and securing of exhibitor stands on the site and may require exhibitors to take additional measures. Fingo monitors the prevailing conditions and will communicate any changes as necessary.
Each exhibitor is liable for any damage caused to itself or others by inadequate securing of its tent.
Exhibitors are responsible for the safety of their own structures, decorations and equipment and for their suitability for use at public events. Stand structures and any decorations must not endanger or obstruct the movement of the public. Fingo or its representative has the right to prohibit the use of any dangerous or unsuitable structure, decoration or equipment.
5.3. Stands must be dismantled on the Sunday of the festival immediately after the event ends. For safety reasons, vehicles may only be driven onto the site after the festival ends on Sunday, with permission from the event's security organisation and traffic controllers. Goods must be unloaded and loaded promptly so that vehicles do not block access routes. Exhibitors are responsible for arranging parking outside the festival site at their own expense. Fingo will not cover any parking costs. Fingo has the right to have vehicles parked incorrectly on the festival site towed away at the owner's expense.

6. Exhibiting

6.1. Exhibitors must keep their stands open during the festival's opening hours.
6.2. Exhibitors may not transfer their space to a third party without Fingo's written consent. Exhibitors may not accommodate a third party in their space without Fingo's written consent.
6.3. Collecting monetary donations and distributing supplementary materials may take place only within the exhibitor's own stand, unless otherwise agreed in writing.
6.4. Programmes or presentations of activities at an exhibitor's own stand must not disturb neighbouring stands. Live music performances and the use of sound amplification equipment at exhibitor stands are prohibited unless otherwise agreed in writing with the organiser.
6.5. If sales activities take place at the stand, the exhibitor undertakes to sell products of the types agreed in advance with Fingo. The products to be sold must be specified when registering online. Any changes must be agreed in writing with Fingo before the festival. We require the products sold to take account of the principles of a responsible festival. With the increasing use of online shops outside the EU, we wish to draw exhibitors' attention to responsible production and supply chains. The production and supply chains of goods sold

and used at the festival must be transparent, ethical and meet EU certification requirements.
6.6. At spaces other than those intended for food sales or beverage and café sales, individually packaged food items such as biscuits or sweets may be offered, or other small-scale fundraising activities may be carried out. (Section 8 of these terms and conditions sets out the other terms and conditions relating to food sales.) Serving coffee or conducting other sales activities at large exhibitor spaces must always be agreed separately.
6.7. Exhibitors are obliged to provide customers with a receipt for products purchased.

7. Waste recycling

Exhibitors undertake to sort their waste at the festival's recycling points. Food vendors are an exception: they must sort their waste at their own space (see clause 8.8 of these terms and conditions) and then take it to the event's waste collection and recycling points. Separate recycling instructions will be provided before the event.

8. Food vendors

8.1. Food sales must be notified to Fingo when registering online. Food portions may only be sold from the vendor's own tent intended for food sales (4 × 4 m) or from a food truck or trailer, with permission granted by Fingo.
8.2. Each provisionally selected food vendor must have at least one representative at the food vendor training session held in Helsinki in April. Provisionally selected food vendors will be invited to the training approximately two weeks before the session. Fingo has the right to revoke the right to sell food unilaterally if the food vendor's representative does not attend the training session.
8.3. If an exhibitor sells food, it undertakes to offer food of the types agreed in advance. Any changes must be notified to Fingo in writing before the festival.
8.4. Each food vendor undertakes to offer vegetarian food. Since 2024, the sale of meat, chicken and fish at the festival has been prohibited. The sale of dishes containing dairy products and eggs is permitted. Each food vendor also undertakes to offer at least one vegan dish. Fingo recommends that food vendors offer an entirely vegan menu.
8.5. Food vendors undertake, wherever possible, to replace so-called conventional products used in food preparation and sales with fair trade products. Fingo also recommends the use of organic products and locally produced food and gives priority to these food vendors when allocating spaces.
8.6. Exhibitors undertake to comply with the City of Helsinki's food regulations. Food vendors and exhibitors are responsible for the registrations and notifications to the authorities required for their activities, their own-check procedures, the safe handling and

storage of food, and the food and allergen information provided to customers. All tableware used at the event (plates, cups, cutlery, etc.) must be biodegradable. A breach of this requirement will result in the closure of the sales stand, and Fingo will not be liable to pay compensation for any costs arising from the closure or be liable for any loss of revenue. Soft drink bottles and cans sold must be subject to a deposit return scheme.
8.7. Each food sales stand must have a handwashing station as required by the food authority.
8.8. Exhibitors selling food must sort their waste at their own space and take it to the recycling points.
8.9. Exhibitors selling food undertake to collect used cooking fats and oils generated by their activities and recycle them at the designated recycling points.
8.10. Exhibitors selling food must not collect monetary donations or distribute supplementary materials at their stands.
8.11. Only liquefied petroleum gas (LPG) cylinders with a capacity of no more than 11 kg may be used at the event. Exhibitors must ensure that no more than 25 kg of LPG is present at their stand at any one time and that all LPG cylinders are connected to appliances. Fingo is not responsible for the proper storage or refilling of LPG cylinders; exhibitors are responsible for these matters themselves. Exhibitors must state the number of LPG appliances to be used at their food sales stand when registering. Anyone using LPG appliances must be prepared to carry out first-aid firefighting. First-aid firefighting equipment means readily accessible firefighting equipment suitable for use by one person, such as portable fire extinguishers and fire blankets. Each exhibitor selling hot food is recommended, at a minimum, to obtain its own fire blanket and learn how to use it.

9. Security

Professional overnight security will be provided on the festival site during both set-up and the festival. However, Fingo is not liable for property left on the site by exhibitors or other participants.

10. Deposit (food vendors only)

A Fingo representative will collect a deposit of one hundred (100) euros from the exhibitor on the festival site on the morning of Saturday 29 May. The deposit must be paid in cash. The deposit will be returned after the festival on Sunday 30 May when the sales stand is dismantled, provided that:
10.1. after the event, the sales space has been left clean and tidy and waste has been taken to the appropriate collection points.
10.2. the vendor's vehicle has not caused damage to lawns, planted areas or the

surrounding environment.
10.3. Fingo has not had to suspend sales due to a breach of the terms and conditions (see clause 1.3 of these terms and conditions).

11. Compliance with collective agreements, legislation and UN human rights conventions

The exhibitor and any other participant undertake to comply with the provisions of the national collective agreement or a collective agreement considered representative in the relevant sector, UN human rights conventions and Finnish law.

12. Limitation of liability

Fingo is not liable for any indirect loss or damage. Indirect loss or damage includes, for example, loss of profit or loss or damage resulting from a reduction in or interruption of production or turnover. Fingo's liability is limited in all respects to no more than the amount paid to Fingo by the exhibitor or other participant.

13. Governing law and disputes

In the event of a conflict between documents and instructions relating to the terms and conditions of participation, the terms separately agreed in writing between the participant and Fingo take precedence, followed by the special terms and conditions applicable to the relevant form of participation, and finally the general terms and conditions of participation. The participant instructions supplement the terms and conditions with regard to practical arrangements.
These terms and conditions of participation are governed by Finnish law. The parties will first seek to resolve any disputes through negotiation. If this is unsuccessful, disputes will be heard by the Helsinki District Court.

Further information: Production Manager / maailmakylassa.fi